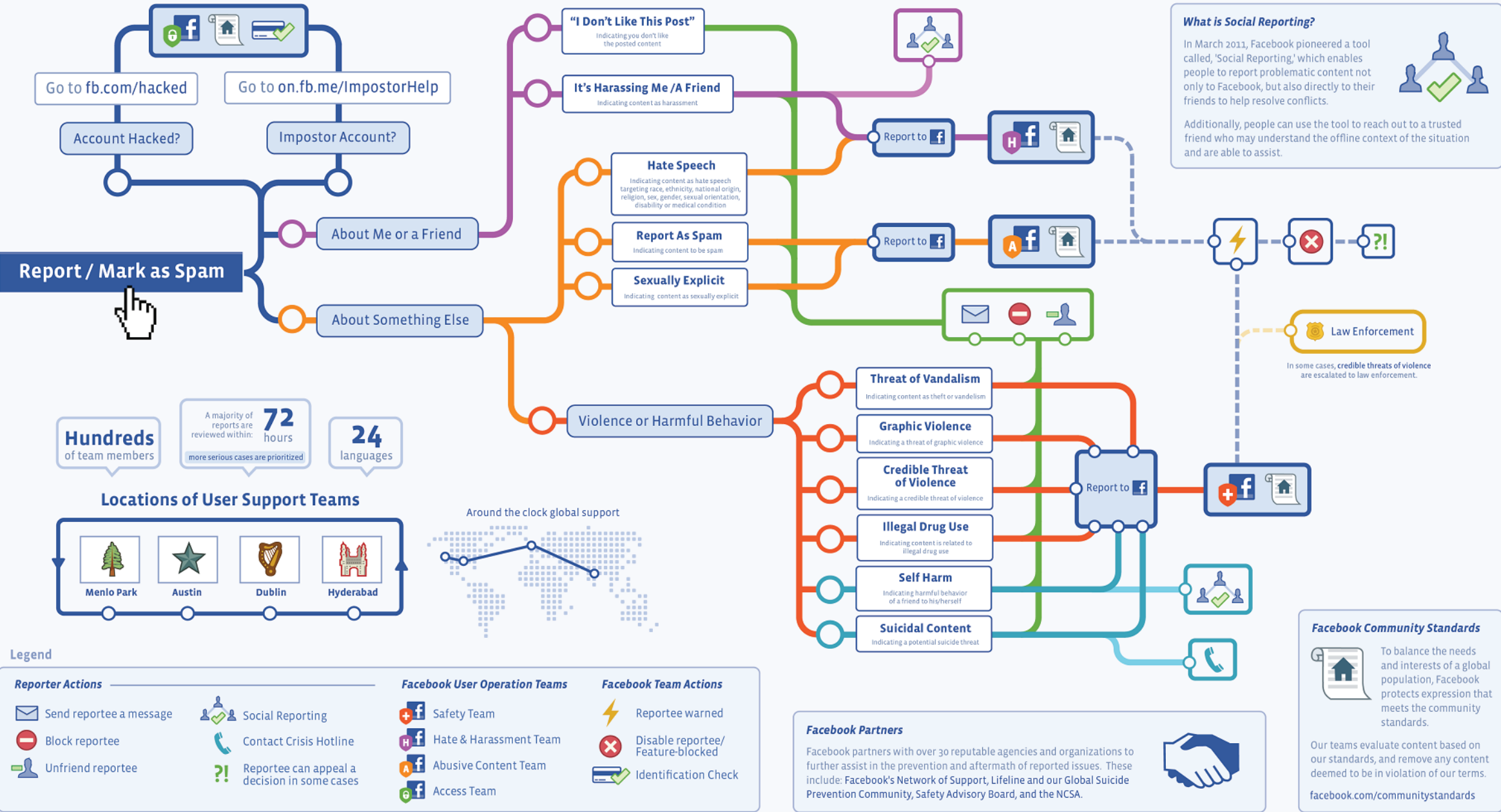


What Happens When You Report Something?

At Facebook, nothing is more important than the safety and security of the people who use our service. With a community of over 901 million people, Facebook maintains a robust reporting infrastructure made up of dedicated teams all over the world and innovative technology systems.



What is Social Reporting?
 In March 2011, Facebook pioneered a tool called, 'Social Reporting,' which enables people to report problematic content not only to Facebook, but also directly to their friends to help resolve conflicts.
 Additionally, people can use the tool to reach out to a trusted friend who may understand the offline context of the situation and are able to assist.

Hundreds of team members
 A majority of reports are reviewed within: **72** hours
 more serious cases are prioritized
24 languages

Locations of User Support Teams



Legend

Reporter Actions	Facebook User Operation Teams	Facebook Team Actions
Send reportee a message	Safety Team	Reportee warned
Block reportee	Hate & Harassment Team	Disable reportee/ Feature-blocked
Unfriend reportee	Abusive Content Team	Identification Check
Social Reporting	Access Team	
Contact Crisis Hotline		
Reportee can appeal a decision in some cases		

Facebook Partners
 Facebook partners with over 30 reputable agencies and organizations to further assist in the prevention and aftermath of reported issues. These include: Facebook's Network of Support, Lifeline and our Global Suicide Prevention Community, Safety Advisory Board, and the NCSA.

Facebook Community Standards
 To balance the needs and interests of a global population, Facebook protects expression that meets the community standards.
 Our teams evaluate content based on our standards, and remove any content deemed to be in violation of our terms.
facebook.com/communitystandards

In some cases, credible threats of violence are escalated to law enforcement.